

**FORD:** 1996 MUSTANG

This TSB article is being republished in its entirety to revise the SVT Hotline contact numbers.

### **ISSUE**

Ford Motor Company produced two thousand (2000) 1996 Special Vehicle Team (SVT) Mustang Cobras painted with Mystic paint (code LF). Production began on 10/1/1995. If warranty or collision damage paint repair is necessary on Mystic painted SVT Cobras, refer to the following process to obtain the needed paint materials.

### **ACTION**

If materials are needed for repair, contact the SVT Hotline (1-800-367-3788) for authorization.

### **VEHICLE HIGHLIGHTS**

The 1996 SVT Mustang Cobra has a number of changes from past models, one of which is an available color named Mystic. Mystic paint contains mica that will change the base color (green) into multiple color variations depending on the viewing angle. The mica used in this color has special proprietary uses, requiring tight material control. The paint supplier (BASF) and Ford have special contractual agreements pertaining to the sale and distribution of products containing this material.

### **SELLING DEALERS**

Special Vehicle Team dealers will be the only dealers that will sell this vehicle. Eight hundred twenty five (825) SVT dealers are located in North America.

### **PAINT REPAIR ACTIONS**

Due to the limited number of vehicles built (2000) and the amount of paint material available, the repairing facility (dealer or independent) must fax the required information on the form (Figure 1) to the SVT Hotline fax number (1-313-621-2500).

### **SVT HOTLINE RESPONSIBILITIES**

The SVT Hotline will verify the dealer information and VIN number and forward this to Automotive Refinish Technologies (ART) located in Atlanta, GA for verification by a local BASF representative.

### **BASF REPRESENTATIVE RESPONSIBILITIES**

The local BASF representative will receive the faxed vehicle information and visually verify on site the amount of basecoat color needed for the repair within 24 hours. BASF will contact ART to approve the needed volume of basecoat color and provide a list of local jobbers for the shop to obtain their support materials (primers and clear). The representative will also counsel the technician on the repair if they are not a current BASF material user.

### **AUTOMOTIVE REFINISH TECHNOLOGIES (ART) RESPONSIBILITIES**

ART will supply and package the basecoat color for shipment. They will include all applicable repair instructions and bill the repair facility at the same time.

### **WARRANTY REPAIRS**

This same process applies for a warranty repair as well as a collision repair.

**OTHER APPLICABLE ARTICLES:** NONE

**SUPERSEDES:** 99-6-7

**WARRANTY STATUS:** INFORMATION ONLY

**OASIS CODES:** 106000

**—FAX—**

**FORD MUSTANG MYSTIC COLOR  
REQUEST FOR REPAIR MATERIAL**

**SVT HOTLINE: 313-621-2500**

The following information is required before release of the Mustang Mystic Color to a Dealer:

Purchase Order Number: \_\_\_\_\_

Tax I.D. Number: \_\_\_\_\_

Selling Dealer Sales Code: \_\_\_\_\_

Dealer Name: \_\_\_\_\_

Dealer Address: \_\_\_\_\_  
\_\_\_\_\_

Dealer Phone No.: \_\_\_\_\_

Body Shop Name: \_\_\_\_\_

Body Shop Address: \_\_\_\_\_  
\_\_\_\_\_

Body Shop Manager's Name: \_\_\_\_\_

Body Shop Phone No.: \_\_\_\_\_

Body Shop Fax No.: \_\_\_\_\_

VIN No.: \_\_\_\_\_

List areas of car that need repair: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Amount of basecoat needed:

\_\_\_ 1/2 pt    \_\_\_ 1 pt    \_\_\_ 1 qt    \_\_\_ 2 qt    \_\_\_ 3 qt    \_\_\_ 4 qt

Type of basecoat/clearcoat paint system used in shop currently:

Manufacturer Name: \_\_\_\_\_ (i.e., DuPont)

Product Name: \_\_\_\_\_ (i.e., Chroma Base)

**TB-4324-A**

Figure 1 - Article 02-6-7